



PRESS RELEASE

TO: All Media

DATE: January 14, 2019

LOCATION: 3 Cardaras Drive, Glouster OH 45732

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PHONE : 740-767-4500

HAPCAP CONTINUES WINTER CRISIS PROGRAM

TO SCHEDULE AN APPOINTMENT CALL 1-844-625-8777

The winter season officially started on Friday December 21, 2018, and the cold weather is here. Hocking Athens Perry Community Action is here to help eligible households with utilities bills. Any eligible household that has not received a utility benefit since on November 1, 2018 may be eligible. This program is designed to help families/households who are facing an emergency situation to maintain and/or restore electric/gas service and/or provide a bulk fuel (propane, wood, coal, fuel oil, kerosene). An emergency situation is defined as having a disconnect notice on your electric or natural gas, or having less than a 25% (tank) supply of bulk fuel such as propane, fuel oil, coal, or kerosene, or less than a 10-day supply of firewood. This assistance is available only once per heating season (November through March).

To qualify, you must be income eligible and be in an emergency situation. Households with a total gross income at or below 175% of the Federal Poverty Guidelines may be eligible.

A list of documentation to bring in for the face-to-face interview:

- Past 30 days of gross income for all household members (12 months of income for seasonal employment, (teachers, bus drivers, landscape, etc.)
- Social Security cards for all members of the household
- Proof of citizenship **for everyone in the household: Following is a list of acceptable documentation:**
 - Birth Certificate/Hospital Records
 - Baptismal Records (only when place and date of birth is shown)
 - Indian Census Record
 - Military Service Record
 - U.S. Passport
 - Verified Citizenship for a current OWF Program
 - Voter Registration Cards
 - Social Security Cards Administered by the Social Security Administration that Do Not include notes regarding work authorization status will be acceptable verification for citizenship
- Copies of your utility bills (primary heating source and electric, if applicable)
- Disconnect notice (if applicable)

- Proof of Disability (if applicable)
- If new service, you will need to bring in the new account number, and proof of address
- If utility bill is in the landlord's name, a statement from landlord stating they want utility left in their name but the household is responsible for payment of the bill
- If you are coming in to do an application for another household, need a notarized statement from that household giving you permission, or a copy of the power of attorney (health/medical POA is not acceptable)
- Documentation of co-payment if required and known prior to appointment (example: furnace repair, non-regulated electric)

Appointments can be obtained by calling an Integrated Voice Response (IVR) system. The IVR scheduling system will be available 24 hours a day 7 days a week. This scheduling system can be reached by calling toll free **1.844.625.8777**. A **very limited** amount of first-come, first-serve walk-in appointments will be available on a daily basis. We strongly recommend making an appointment due to a very limited amount of walk-in appointments that will be available.

Athens County Residents	Hocking County Residents	Perry County Residents
3 Cardaras Drive	1005 CIC Drive	399 Lincoln Park Drive Ste. B
Glouster OH 45732	Logan OH 43138	New Lexington OH 43764
(740) 767-4500	(740) 385-6813	(740) 342-4113
(800) 686-1093	(800) 385-6813	(800) 273-1513

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